

RICKY LONG

Software Engineer | Frontend Development | React & TypeScript

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PROFESSIONAL SUMMARY

Frontend Software Engineer building production web applications with React, TypeScript, and GraphQL. Currently delivering features and resolving defects on Pizza Hut's enterprise call center platform within a cross-functional agile team. Seeking frontend engineering roles focused on React/TypeScript in fast-paced environments.

TECHNICAL SKILLS

Languages: TypeScript, JavaScript (ES6+), HTML5, CSS3, SQL, Python

Testing & Quality: Unit Testing, Jest, ESLint, TypeScript Compiler (tsc)

Frameworks & Libraries: React, Angular, Redux, WordPress

APIs & Data: GraphQL, RESTful APIs, JSON

Tools & Platforms: Git, GitLab, GitLab CI/CD, Jira, Visual Studio Code, npm, Tableau

Methodologies: Agile/Scrum, Code Review, Debugging, Performance Optimization, Cross-Functional Collaboration

PROFESSIONAL EXPERIENCE

Software Engineer

Dexian (Contract — Pizza Hut) | Remote

January 2025 – March 2026

- Develop and maintain features for Pizza Hut's enterprise call center application using React, TypeScript, and Redux, enabling order processing and store fulfillment across nationwide locations
- Collaborate within a 10–15 person cross-functional agile scrum team to deliver sprint commitments, participate in design discussions, and refine technical requirements with product owners
- Debug, troubleshoot, and resolve front-end defects with unit testing, linting, and type checking, optimizing application performance and reliability
- Integrate with backend services via GraphQL APIs to ensure seamless data flow between the front-end interface and order management systems
- Conduct code reviews in GitLab for peer-submitted merge requests, enforcing code quality standards and leveraging CI/CD pipelines to reduce technical debt
- Maintain technical documentation and ensure smooth integration between front-end components and cross-functional services

Data Analyst

Telephone Electronics Corporation | Monroe, LA

November 2024 – January 2025

- Queried and extracted data from relational databases using SQL to fulfill reporting requests from internal stakeholders
- Transformed and analyzed datasets to produce summary reports, identify trends, and support data-driven decision-making

Software Development Instructor

Unitech Training Academy | Lafayette, LA

November 2023 – March 2024

- Developed and delivered software development curriculum covering programming fundamentals and hands-on coding practices
- Improved student pass rates by 15% through implementation of project-based learning and individualized feedback
- Translated complex technical concepts into accessible lessons for students at varying skill levels

Front-End Web Developer

Acadiana Marketing Solutions | Broussard, LA

May 2017 – August 2024

- Built and customized front-end code and WordPress websites for 10+ clients across diverse industries, delivering responsive, user-friendly designs
- Managed full project lifecycle from requirements gathering through deployment, iterating on existing sites with feature updates and performance improvements

EDUCATION

Bachelor of Science, Computer Science

University of Louisiana Monroe | Monroe, LA